

The Queen's Nursing Institute Conference

Healthcare in the Community 2020

Learning from the pandemic



19 - 23 October 2020

Via Zoom





General Information

Zoom

Please make sure that you have the latest version of zoom (version 5.3.1) installed on your device, so that you can access the breakout rooms for Days 2 and 3 (Tuesday and Wednesday).

For a video tutorial on how to do this, please go to: <https://support.zoom.us/hc/en-us/articles/201362233-Where-Do-I-Download-The-Latest-Version->

There will be help and support throughout the sessions.

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Welcome

2020 has been a very challenging year, especially for the healthcare professionals who have been on the front line of the Covid-19 pandemic. Nurses working in the community have worked hard, often putting their personal safety at risk to ensure their patients not only received consistently good and effective care but also remained protected from the virus. In this unprecedented time, community nurses have continually risen to the challenge, creating innovative ways of providing care and improving people's lives.

As a thank you and in recognition of your achievements, the QNI is offering this year's Annual Conference as a gift to community nurses and allied health professionals. In light of the current pandemic, this year's conference will take place virtually, on Zoom and will be spread over a week, from Monday 19th October to Friday 23rd October.

An inspiring range of sessions is planned including hearing from the Chief Nursing Officers, the ICN's perspective; the Nursing Now legacy; the impact on BAME communities and workforce; the innovations created to meet the pandemic's challenges; lessons for the future; featuring nurses' case studies and much more. We would like to thank all of our most generous speakers who have kindly accepted the invitation to speak at the conference this year, especially in the current circumstances. Our wide range of speakers reflects the importance that we, and they, place on working with partners in the delivery of excellent nursing care. This engagement and collaboration outside of the nursing profession also provides an opportunity to reflect on the wider issues which impact on the health and wellbeing of our communities.

Thank you to our sponsors, Teva Limited UK and Hallam Medical without which this conference would not be possible.

We hope you find this conference inspiring and useful and we look forward to working with you and supporting you through these uncertain times.

Dr John Unsworth, Chair

Dr Crystal Oldman CBE, Chief Executive

Teva UK Limited and Hallam Medical are jointly contributing to the cost of this 5 day online event. They have had no input to the agenda or content. Both companies will be presenting during the event as stated on the Agenda.





DAY 1 - Monday 19 October, 2pm - 5pm

The Challenges of Nursing during Covid-19 - National and International Perspectives

- 1.45pm **An Interactive Session hosted by Hallam Medical**
- 1.55pm **Join via Zoom**
- 2pm **Chair's Welcome**
Dr Crystal Oldman CBE, QN, RN, RHV, Chief Executive, The QNI
- 2.05pm **A Conversation with the CNOs: Community Healthcare during the Pandemic**
Ruth May, RN, Chief Nursing Officer for England, NHS England and NHS Improvement

Professor Jean White CBE, MStJ, Chief Nursing Officer for Wales - Nurse Director NHS Wales

Professor Charlotte McArdle, MSc, BSc, PGCert, RGN, IHI Improvement Advisor – Chief Nursing Officer, Department of Health, Northern Ireland

Professor Viv Bennett CBE, RN, RHV, QNI Fellow, Chief Nurse and Director Maternity and Early Years, Public Health England

Chair: Jenni Middleton, Trustee, The QNI
- 3.15pm **Break**
- 3.30pm **Global Challenges of the Pandemic - the ICN Perspective**
Howard Catton, RN, Chief Executive Officer, International Council of Nurses
- 4.15pm **The Nursing Now Legacy**
Lord Nigel Crisp, Member of House of Lords

Baroness Mary Watkins, RN, MN, PhD, Crossbench Peer, Alternate Chair, Nursing Now, Visiting Professor of Nursing, Nightingale Faculty, King's College
- 5pm **Close**

The programme is subject to change without prior notice.



DAY 2 - Tuesday 20 October, 10am - 1pm

Learning from our Shared Experience



- 9.40am** **Optional breakfast meeting: Let's Talk Respiratory**
Catherine Griffiths, Professional Relations, Teva UK Limited; Elisa Rainford, Brand Manager, Teva UK Limited
- 9.55am** **Join via Zoom**
- 10am** **Chair's Welcome**
Dr Crystal Oldman CBE, QN, RN, RHV, Chief Executive, The QNI
- 10.05am** **It's the Little Things that Matter**
Liz O'Riordan, MBChB, FRCS, PhD, PGDip, Surgeon and Patient Advocate
- 11am** **Break**
- 11.15am** **Concurrent Sessions**
- Session 1: The Response of Community Health Services : Nursing and Allied Health Professionals during the Pandemic**
Sam Sherrington, RN, DN, MSc, Head of Community Nursing, Head of Year of the Nurse and Midwife 2020/21, NHS England and NHS Improvement; Kate Jackson, AHP Professional Advisor, Community Services and Ageing Well Programme, NHS England and NHS Improvement
- Session 2: District Nursing Team Transformation in Northern Ireland**
Sharon Aldridge-Bent, MA, BSc, DN, RN, QN, Director of Nursing Programmes (Leadership), The QNI
Mary Frances McManus, RN, RM, HV, BSc (Hons), MSc, MPA, PG Dip HSSM, IHI Improvement Advisor and Florence Nightingale Foundation Scholar 2019; Aspiring Nurse Director, Nursing Officer, Department of Health, Northern Ireland; Rose McHugh, RN, RHV, Teacher, IHI Improvement Advisor, Nurse Consultant, Public Health Agency, Northern Ireland; Claire Russell, RGN, DN, Neighbourhood District Nursing Coach and Service Improvement Lead, Southern Health and Social Care Trust
- Session 3: Innovations in Primary Care during the Pandemic**
Graham Jackson, Chair, NHS Clinical Commissioners, Senior Clinical Advisor, NHS Confederation; Louise Patten, RGN, BSc, DN, MBA, Chief Executive, NHS Clinical Commissioners
- Session 4: Managing Menopause Health**
Teresa Davison, RN, Nurse Practitioner, Somerset Menopause Clinic
- Session 5: Quick Fire Presentations on Innovations in Practice**
Community nurses showcasing real examples of innovation in practice during the Pandemic presented to Professor Alison While, Fellow, QNI, Emeritus Professor of Community Nursing at King's College London
- Session 6: Weathering the Pandemic: Respiratory Best Practice**
Beverley Bostock, RN, MSc, MA, QN, Advanced Nurse Practitioner, Mann Cottage Surgery
- 12pm** **Break**
- 12.15pm** **The Impact of the Pandemic on the BAME Community and Workforce**
Susan Masters, RGN, RSCN, SCPHN, HV, MSc, Director of Nursing, Policy and Public Affairs, Royal College of Nursing
- 12.45pm** **Close**



DAY 3 - Wednesday 21 October, 2pm - 5pm

Nurses Leading Policy

1.55pm **Join via Zoom**

2pm **Chair's Welcome**

Dr Crystal Oldman CBE, QN, RN, RHV, Chief Executive, The QNI

2.05pm **A video message from Jo Churchill**

Jo Churchill, Parliamentary-under-Secretary of State for Prevention, Public Health and Primary Care, Department of Health and Social Care

2.10pm **Supporting Nurses to Influence Policy**

Dr Crystal Oldman CBE, QN, RN, RHV, Chief Executive, The QNI

2.55pm **Break**

3.10pm **Concurrent Sessions**

Session 1: Development of the QNI/QNIS Voluntary Standards for Community Learning Disability Nurse Education and Practice: a Shared Experience with Mr Lloyd Page

Angie Hack, RN, DN, RNT, QN, MA, BSc, Project Manager, The QNI
Lloyd Page, Expert by Experience

*Session 2: The Role of the Nurse in Health Care Systems enabled by Digital Technologies
Dr Natasha Phillips, RN, Chief Nursing Information Officer, NHSX (CANCELLED)*

Session 3: Innovation Projects focused on Frailty

Lola Soloye, RN, Senior Practice Nurse/Specialist Nurse Practice in General Practice, Bromley by Bow Health Partnership; Julie Eldridge, RN, Advanced Clinical Practitioner, Barts Health, Tower Hamlets GP Care Group; Laura Ahearn, RN, COPD Nurse, Stockport NHS Foundation Trust; Jacqueline Coleman, Clinical Pharmacist, NHS Stockport CCG

Session 4: The Experience of Homelessness during the Pandemic: How the Workforce Adapted

Samantha Dorney-Smith, RN (Adult), Homeless Health Programme Lead, QNI / Nursing Fellow, Pathway, Outreach Nurse, Doctors of the World, Specialist Practitioner (Practice Nursing); Jo Brown, PhD, Research Manager, Groundswell; Mo Elmi, Support Officer, Pathway

Session 5: Quick Fire Presentations on Innovations in Practice

Community nurses showcasing real examples of innovation in practice during the Pandemic presented to Professor Alison While, Fellow, QNI, Emeritus Professor of Community Nursing at King's College London

3.55pm **Care Home Nursing during the Pandemic: What have we Learned - Panel discussion**

Anita Astle MBE, RN, QN, Managing Director/Registered Manager, Wren Hall Nursing Home
Sharon Aldridge-Bent, MA, BSc, DN, RN, QN, Director of Nursing Programmes (Leadership), The QNI
Professor Deborah Sturdy OBE, FRCN, FQNI, CNO Strategic Advisor, Care Homes, NHS England and NHS Improvement, Director, Health and Wellbeing, Royal Hospital Chelsea

4.45pm **Close**

The programme is subject to change without prior notice.



DAY 4 - Thursday 22 October, 7pm - 9pm

Educating and Supporting the Community Nursing Workforce



6.45pm An Interactive Session hosted by Hallam Medical

6.55pm Join via Zoom

7pm **Chair's Welcome**
Dr Crystal Oldman CBE, QN, RN, RHV, Chief Executive, The QNI

7.05pm **Educating the Workforce for the Next Decade: What have we Learned during the Pandemic**
Professor Mark Radford BSc (Hons), RGN, PGDip (ANP), MA (Ed), PhD, FHEA, Chief Nurse, Health Education England, Deputy Chief Nursing Officer for England

Professor Brian Webster-Henderson, RN, Professor of Nursing, University of Cumbria, Deputy Vice Chancellor (Health, Environment & Innovation), Chair Council of Deans of Health UK

Professor Julie Green, RN, DN SPQ, QN, Dean of Education, Keele University

Kathy Fodey, RN, Senior Programme Manager: Care Home Transformation, Public Health Agency, Northern Ireland; Linda Kelly, RN, Deputy Chief Nursing Officer, Department of Health, Northern Ireland

Chair: Jenni Middleton, Trustee, QNI

8.30pm **100 Years of Regulation: What the NMC has Learned during the Pandemic**
Andrea Sutcliffe CBE, Chief Executive and Registrar, Nursing and Midwifery Council

9pm Close



DAY 5 - Friday 23 October, 10am - 1pm

Strength in Diversity



- 9.45am An Interactive Session hosted by Hallam Medical
- 9.55am Join via Zoom
- 10am Chair's Welcome
Dr Crystal Oldman CBE, QN, RN, RHV, Chief Executive, The QNI
- 10.05pm The National Garden Scheme and Coronavirus: Supporting Nurses and the Health of the Nation
George Plumptre, Chief Executive, The National Garden Scheme
- 10.35am Break
- 10.45am QNI's Race and Inclusivity Review
Professor Ami David MBE, RN, DN, RNT, DNT, FQNI, Trustee, The QNI, Principal Consultant, Quest for Community Health
- 11.30am Break
- 11.40am Inquiry into the impact of the pandemic on health inequalities
Dame Clare Moriarty, DCB, Chair, Covid-19 Impact Inquiry, The Health Foundation

Mehrunisha Suleman, Senior Research Fellow, The Health Foundation's COVID-19 impact inquiry
- 1pm Close

The programme is subject to change without prior notice.



Case Study presentations - Tuesday 20 October 2020, 11.15am

Quick Fire Presentations on Innovations in Practice

Case study title	Name	Employing organisation
A Regional Community Covid-19 Swabbing and Facemask Fitting Service https://www.qni.org.uk/wp-content/uploads/2020/10/A-Regional-Community-COVID-19-Swabbing-and-Facemask-Fitting-Service.pdf	Susan Wynne	Bridgewater Community Foundation Trust
A Proactive Approach to Managing Chronic Oedema and Lymphoedema during the Pandemic https://www.qni.org.uk/wp-content/uploads/2020/08/A-Proactive-Approach-to-Managing-Chronic-Oedema-and-Lymphoedema-during-the-Pandemic.pdf	Karen Morgan	The NHS Wales Collaborative hosted within Swansea Bay University Health Board
Keeping the most vulnerable safe during the pandemic on the Isle of Man https://www.qni.org.uk/wp-content/uploads/2020/08/Keeping-the-most-vulnerable-safe-during-the-pandemic-on-the-Isle-of-Man.pdf	Margaret Swindlehurst, Sue Wilson, Claire Bader	Department of Health & Social Care, Integrated Care Project Team, Isle of Man
The use of smart monitoring devices to facilitate discharge for patients still requiring O2 post Covid-19 https://www.qni.org.uk/wp-content/uploads/2020/10/The-use-of-smart-monitoring-devices-to-facilitate-discharge-for-patients-still-requiring-O2-post-Covid-19.pdf	Marcello Rossi, Megan Ryrie, Mairead Dolman	Sussex Community NHS Foundation Trust
ECHO Video Conferencing Tele-mentoring Programme https://www.qni.org.uk/wp-content/uploads/2020/08/ECHO-Video-Conferencing-Tele-Monitoring-Programme.pdf	Donna Dillon, Maggie Ross	Ards Community Hospital
The North Manchester Acute Home Visiting Service https://www.qni.org.uk/wp-content/uploads/2020/07/North-Manchester-Acute-Home-Visiting-Support-Service.pdf	Natalie Duffy, Madeleine Bevan	Manchester Foundation Trust (MLCO)
Treacle - a Social Prescribing Resource Website for the Community https://www.qni.org.uk/wp-content/uploads/2020/08/Treacle-a-Social-Prescribing-Resource-Website-for-the-Community.pdf	Helen O'Connell	Haworth Medical Practice, West Yorkshire
Supporting People into 'Covid Protect' Accommodation in Hull https://www.qni.org.uk/wp-content/uploads/2020/07/Supporting-People-into-Covid-Protect-Accommodation-in-Hull.pdf	Anna Darwick	Bevan Healthcare CIC

Please click on the *pink italic link* under the case study title to read the full case study on the QNI website.

To see all case studies, please go to : <https://www.qni.org.uk/nursing-in-the-community/community-nursing-covid-19-innovations/>



Case Study presentations - Wednesday 21 October 2020, 3.10pm

Quick Fire Presentations on Innovations in Practice

Poster title	Name	Employing Organisation
District Nurses Responding to Covid Crises in Care Homes https://www.qni.org.uk/wp-content/uploads/2020/08/District-Nurses-responding-to-Covid-Crisis-in-a-Care-Home.pdf	Elizabeth McCormick	South Eastern Trust
The Development of a Single Point of Access for the Community Home Visiting Service https://www.qni.org.uk/wp-content/uploads/2020/10/The-development-of-a-single-point-of-access-for-the-Community-Home-Visiting-Service.pdf	Chrissy Luff	NHS England and NHS Improvement - North/East Cheshire Community Trust
Recognising deterioration and NEWS2 training in the community https://www.qni.org.uk/wp-content/uploads/2020/07/Recognising-Deterioration-and-NEWS2-Training-in-the-Community-1.pdf	Sue Swanson	Leicestershire Partnership NHS Trust
A nurse/GP dual speciality home visiting team in Surrey https://www.qni.org.uk/wp-content/uploads/2020/07/A-Nurse-GP-Dual-Speciality-Home-Visiting-Team-in-Surrey.pdf	Michelle Pulman	Witley & Milford Medical Partnership
Supporting more children in the community setting in Bedfordshire https://www.qni.org.uk/wp-content/uploads/2020/09/Supporting-more-children-in-the-community-setting-in-Bedfordshire.pdf	Sian Hooban	Cambridgeshire Community Services NHS Trust
Out of Hospital MDT Team https://www.qni.org.uk/wp-content/uploads/2020/10/Out-of-Hospital-MDT-Team.pdf	Rachel Woodington	Bradford District Care Foundation Trust
Clinical support through Virtual Supervision in End of Life Care during Covid-19 https://www.qni.org.uk/wp-content/uploads/2020/10/Clinical-support-through-Virtual-Supervision-in-End-of-Life-Care-during-Covid-19.pdf	Jill Stancliffe Gemma Fowler	Locala Community Partnership
Creating a Care Home Testing Team https://www.qni.org.uk/wp-content/uploads/2020/07/Creating-a-Care-Home-Testing-Team.pdf	Carol Patton, Denise Broderick	South Eastern Health & Social Care Trust

Please click on the case study title to read the full case study on the QNI website.

To see all case studies, please go to : <https://www.qni.org.uk/nursing-in-the-community/community-nursing-covid-19-innovations/>



Sponsor Profiles

The QNI are offering the conference free to community nurses as a thank you and we would like to thank our sponsors, Teva UK Limited and Hallam Medical.

Thank you to Hallam Medical



At Hallam Medical, we are proud to be the only recruitment specialist to work in partnership with and support the ongoing work of the Queen's Nursing Institute (QNI), and the QNI Community Nursing Executive Network (CNEN).

As a recruitment partner, our experience of working both as the clinician supporting patients and as the service provider, means we understand you and your role and the service you provide. This is what makes us the right choice for you and your service.

Founded in 2007, we offer the nation's largest bank of Advanced Nurse Practitioners, Advanced Practitioners, Emergency Nurse Practitioners, Emergency Care Practitioners, Community Nurses, 111 Clinical Advisors and many more. More NHS and private healthcare providers source Nurse Practitioners with us than with any other provider.

Our Founder and Clinical Director Alex Munro is an Advanced Practitioner and our senior management team has a combined 50 years of healthcare recruitment and clinical experience.

Our practitioners have completed all safeguarding checks and are fully compliant meaning they will reflect the standards of your existing service. We take safeguarding seriously. This is why we have passed 100% of our framework audits since we first started in 2007.

We always understand the importance of providing a professional service and of course, the right practitioners for the job. You can be assured that the quality of our practitioners will not only be aligned to your own staff but will enhance the service you provide.

For more information about flexible working or to find out how we can support your service visit www.hallammedical.com or call our team today on 0333 800 0395.



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Thank you to Teva UK Limited



Our medicines are taken by millions of UK patients, and we are proud to be one of the largest suppliers of medicines to the NHS. We supply medicines to treat a wide range of diseases and conditions – from multiple sclerosis, asthma, cancer, migraine and Chronic Obstructive Pulmonary Disease (COPD), to pain relief, cholesterol reducers and antibiotics.

We are the UK subsidiary of Teva Pharmaceutical Industries Ltd. who have been developing and producing medicines to improve people's lives for more than a century. We are a global leader in generic and specialty medicines with a portfolio consisting of thousands of products in nearly every therapeutic area. Around 200 million people around the world take a Teva medicine every day, and are served by one of the largest and most complex supply chains in the pharmaceutical industry. Along with our established presence in generics, we have significant innovative research and operations supporting our growing portfolio of specialty and biopharmaceutical products.



Let's Talk Respiratory is our educational programme of supportive materials, resources and some of the latest news in respiratory for both you and your patients. Our aim is to support and encourage you, help empower your patients and to make a real difference to the lives of those living with asthma and COPD.

Sign up for free now at: <https://letstalkrespiratory.com/>

Come and join us on *Tuesday 20th October 2020 at 9.45am* to find out more about this fantastic resource and how we can help drive quality patient interactions even during these difficult virtual times!

To receive your sample pack of **"Let's Talk Respiratory"** educational materials to share with your practice please contact;

Catherine Griffiths
Professional Relations
Teva UK Limited
Email: catherine.griffiths@tevauk.com
Mobile: 07867 141219



Speaker biographies

Laura Ahearn, RN, COPD Nurse, Stockport NHS Foundation Trust

Laura Ahearn is a respiratory nurse in Greater Manchester having just moved from Stockport to Oldham. Laura has an interest in hospital and community care, including the interface between the two. A further interest is groups of patients who may proportionately receive less resource than other patient groups e.g. frailer patients. Laura is a keen runner.

Sharon Aldridge-Bent, MA, BSc, DN, RN, QN, Director of Nursing Programmes (Leadership), The QNI

Sharon Aldridge-Bent joined the QNI in 2016 to deliver specific programmes of work which support the strategic priorities of the QNI. She has a clinical background in district nursing and specialist nursing, including Macmillan nursing and became a Queen's nurse in 2013. Sharon was previously a Senior Lecturer in a university for twelve years where she taught community nursing, leadership and nurse education.

She runs both the Aspiring and Executive Nurse Leadership programmes at the QNI. She has authored many QNI publications including 'Transition to Community Nursing' 'Transition to Care Home Nursing', GPN Induction Template. During the pandemic Sharon has led on the development of Rapid Learning Plans for GPN, Community and Care Home Nursing, Minimum Bridging Competencies for GPN's and the NHS Professionals Essential Learning Resource for Nurses Transitioning into Care Home Nursing and a resource for Community and Primary care nurses for people Living with Covid-19. Sharon has served as a magistrate for the last twenty years and sits at West London Magistrate's court, where she is a chairperson.

Anita Astle MBE, RN, QN, Managing Director/Registered Manager, Wren Hall Nursing Home

Anita is passionate about supporting people to develop and achieve their full potential. She is driven to deliver high quality care through continuous improvement. Anita is committed to providing support that is person centred and relationship focused. Anita is a mother and grandmother.

Anita trained as a Registered General Nurse in 1984 at the Nottingham School of Nursing, University Hospital, Nottingham. Qualifying in 1987 Anita worked as a Staff Nurse on the Burns Unit at Nottingham City Hospital before moving to Basildon and Thurrock Health Authority to undertake the English National Board (ENB) full time course in Burns and Plastic Surgery Nursing. On completion of this course Anita returned to Nottingham City Hospital to work on the Intensive Care Unit. She worked on this unit for two years before leaving in 1990 to run Wren Hall Nursing Home on a full time basis. Anita has managed Wren Hall Nursing Home, a 54 bedded Care Home with Nursing for the past 30 years. Over the past 30 years, Anita has gained a wealth of experience relating to the Care of Older People in Nursing Homes; she has commissioned newly built homes, managed groups of homes, liaised with both Health Authorities and Local Authorities and represented the independent sector at a local and regional level.

Anita was awarded a MBE in 2014 for services to Older People.

Anita was a Non-Executive Director of Ashfield Primary Care Trust for a period of 5 years (2002 – 2007), a Board member of Skills for Care (2010 – 2017). In 2018, Anita became a Fellow for Skills for Care. Now Anita is a governor for a Mental Health Trust.

Professor Viv Bennett CBE, RN, RHV, QNI Fellow, Chief Nurse and Director Maternity and Early Years, Public Health England

Professor Viv Bennett CBE is Public Health England's Chief Nurse and National Director for Maternity and Early Years. Viv is currently leading a number of national programmes to improve outcomes in maternal and child health through 'best start in life' and for every child to be 'ready to learn at 2 and ready for school by 5'. Viv leads the national programme 'All Our Health' and works internationally to optimise the impact of health and care professionals on prevention and population health.

She is the Head of the WHO Collaborating Centre for public health nursing and midwifery and Viv is also a visiting professor and fellow at Kings College London

She is leading for PHE on Covid-19 and children, young people and schools.



Speaker biographies continued

Beverley Bostock, RN, MSc, MA, QN, Advanced Nurse Practitioner, Mann Cottage Surgery

Bev is a nurse practitioner and independent nurse prescriber working in general practice in Gloucestershire. She specialises in long term conditions. She is also an Education Facilitator for Devon Training Hub and is the Editor in Chief of Practice Nurse Journal. She has key roles in respiratory care including as Asthma Lead for the Association of Respiratory Nurse Specialists and with the Primary Care Respiratory Society Policy Forum. She is also the nurse board member for the Primary Care Cardiovascular Society. Bev has an MSc in Respiratory Care and an MA in Medical Ethics and Law. She has been a Queen's Nurse since 2015.

Jo Brown, PhD, Research Manager, Groundswell

Jo works for Groundswell as a Research Manager. She is currently working on the national #HealthNow campaign and the 'monitoring the impact of Covid-19 on people experiencing homelessness' project. Jo previously worked as Research Officer for a local Healthwatch organisation and completed a secondment for Healthwatch England to support patient engagement on the NHS Long Term Plan. Jo completed her PhD in Social Policy which explored the experiences of welfare conditionality on people with impairments. She is passionate about promoting equality and ensuring people with lived experience are central to the research process.

Howard Catton, RN, Chief Executive Officer, International Council of Nurses

Howard was appointed the Chief Executive Officer of the International Council of Nurses (ICN) in February 2019. He is committed to ensure that ICN effectively represents nursing worldwide, advances the nursing profession, promotes the wellbeing of nurses, and advocates for health in all policies.

Howard joined ICN in April 2016 as the Director, Nursing, Policy and Programmes. His team led the development of ICN policy and position statements. He also co-ordinated ICN Programmes and projects and oversaw the development of scientific programmes for ICN events.

Howard qualified as a Registered Nurse in 1988 and held a variety of nursing posts in England and the United States and worked for the New Zealand Nurses Organisation. He studied Social Policy at Cardiff University (BSc Econ Hons) and Industrial Relations at Warwick University (MA) and then worked as a Personnel and Organisational Change Manager in the National Health Service in the UK. For 10 years Howard was Head of Policy & International Affairs at the Royal College of Nursing in the UK.

Jo Churchill, Parliamentary Under Secretary of State (Minister for Prevention, Public Health and Primary Care)

Jo Churchill was first elected as a Member of Parliament and was the first female representative for Bury St Edmunds in 2015. In July 2016, she was elected, with joint highest nominations to join the Executive Committee of the Commonwealth Parliamentary Association (CPA). In July 2016, she was appointed Parliamentary Private Secretary (PPS) to Rt Hon Mike Penning MP, Minister of State for Armed Forces. In 2017, she was appointed PPS to Jeremy Hunt MP, Secretary of State for the Department of Health. In 2018, she was appointed to Assistant Government Whip in HM Government. In 2019, Jo was appointed Parliamentary Under Secretary of State for Prevention, Public Health and Primary Care in HM Government.

Jacqueline Coleman, Clinical Pharmacist, NHS Stockport CCG

Jacqueline has been a pharmacist for 32 years mostly working in a clinical capacity with GPs in their practice carrying out medication reviews with patients and advising GPs on prescribing. Current substantive role is with the CCG but also works half a day a week with the community COPD team. Represents community respiratory on local and regional formulary groups. Also advises colleagues in the community COPD team on local medicines formulary as well as carrying out medication reviews with patients at home.

Nigel Crisp, Member of House of Lords

Nigel Crisp was Chief Executive of the English NHS and Permanent Secretary of the UK Department of Health from 2000 to 2006 having previously been Chief Executive of the Oxford Radcliffe Hospitals NHS Trust. He has spent the last 15 years working on global health mainly in Africa. He co-chairs the All-Party Parliamentary Group on Global Health His latest book Health is made at Home, Hospitals are for Repairs was published in June 2020. www.healthismadeathome.uk.



Speaker biographies continued

Professor Ami David MBE, RN, DN, RNT, DNT, FQNI, Trustee, The QNI, Principal Consultant, Quest for Community Health

Sri Lankan of origin and a community nurse by background, Ami has lived and worked in UK healthcare for the last 55 years. Ami has extensive experience in the NHS as an Executive in commissioning and provider organisations and also at the King's Fund, Nursing Times & HEIs.

Ami leads a community nursing consultancy Quest for Community Health. Her lived experiences as a nurse from a minority ethnic group have made Ami aware of the many challenges faced by minority groups striving for equality. Ami is a Fellow & Trustee of the QNI and considers it a privilege to have conducted the first race equality and inclusivity review at the QNI.

Teresa Davison, RN, Nurse Practitioner, Somerset Menopause Clinic

Teresa is a Nurse Practitioner and Independent Prescriber from a Primary Health Care background with a special interest in Women's health. In 2009 she undertook a diploma in Menopause health and developed a passion for this under resourced, under recognised area of healthcare and has since sought to raise its awareness both in the health care setting and in every day life.

In 2019 she became a British Menopause Society Registered Specialist and opened her own private clinic for women to self-refer in to. Her knowledge of the workings of General Practice gave her an understanding of the difficulty of allocating time to this area and a realisation that women were not being given time or listened to.

Samantha Dorney-Smith, RN (Adult), Homeless Health Programme Lead, The QNI / Nursing Fellow, Pathway, Outreach Nurse, Doctors of the World, Specialist Practitioner (Practice Nursing)

Sam started her career in General Medicine and A&E, but moved to work with people experiencing homelessness and other inclusion health groups in 2004. She previously managed the Health Inclusion Team in South London, and then set up the Pathway inpatient services for homeless people in GSTT, Kings and SLaM.

Sam now works as a Nursing Fellow for Pathway, and is currently the Nurse Project Lead for the Queen's Nursing Institute Homeless Health Programme, as well as doing outreach for DOTW. Sam recently worked for 3 months providing direct clinical care to clients housed in the Everyone in Programme.

Julie Eldridge, RN, Advanced Clinical Practitioner, Barts Health, Tower Hamlets GP Care Group

Julie qualified in 1996. She is clinically versatile working between primary and secondary care. With 22 years Emergency Department experience she obtained her MSc in Advanced Nursing Practise at The Royal London ED. In 2017 Julie joined Bromley-By-Bow Health Partnership as a clinical fellow studying for her Primary Care Fellowship in Urgent and Acute Care. This enabled her to provide enhanced clinical visits to the local care home helping residents to avoid the ED. Julie continues to work with primary and secondary care patients in Tower Hamlets at the Urgent Treatment Centre and ED

Mo Elmi, Support Officer, Pathway

Mo is a person with lived experience, has volunteered widely in the third sector and runs a social enterprise housing clients using peers. Mo works part time at Pathway health charity helping support the Expert by Experience programme that trains people that have experienced homeless to educate the health sector.

Kathy Fodey, RN, Senior Programme Manager: Care Home Transformation, Public Health Agency, Northern Ireland

Kathy Fodey is Senior Programme Manager, working in Public Health Agency on a range of projects focussed on Care Homes. Before joining the PHA, Kathy was Director of Regulation & Nursing in RQIA and worked for 7 years as Nursing Officer at the Department of Health, with responsibility for education, regulation and workforce policy development.

Kathy is a scholar of the Florence Nightingale Foundation, having been awarded a travel scholarship in 2011 to consider professional nursing accountability frameworks and their impact on safety, quality and the patient experience in Iceland and California.



Speaker biographies continued

Professor Julie Green, RN, DN SPQ, QN, Dean of Education, Keele University

Julie has worked in a variety of roles since qualifying in 1990. In 1996, Julie undertook her Specialist Practice Qualification and became a District Nurse. The opportunity to support and care for people in their own home was an absolute privilege and being a District Nurse something Julie is immensely proud of. In 2003, Julie moved to work within education at Keele University. Julie continues to work clinically and, to this day, maintains her clinical competency. In November 2018, Julie secured the cross-faculty role of Dean for Education; here she works across the Faculty to support the quality of educational delivery and leads inter-professional education. In January 2020, Julie was proud to be promoted to Professor of District Nursing.

Catherine Griffiths, Professional Relations, Teva UK Limited

Cathy has worked in the respiratory arena for 17 years now, the last 6 of those as an Integrated Healthcare Manager at Teva UK Limited. Alongside her everyday role, Cathy works in Professional Relations heading up the National Events portfolio.

Cathy is working with various Respiratory Experts across the UK to ensure they can continue to deliver gold standard education in a virtual format to allow Healthcare Professionals access to all the latest news, updates & resources – enabling them to upskill in the new virtual world we find ourselves in! Join her on Tuesday to find out what these tools look like!

Angie Hack, RN, DN, RNT, QN, MA, BSc, Project Manager, The QNI

Angie's nursing background spans 43 years qualifying as a District Nurse in 1991. Angie became a Senior Lecturer and Course Director at London South Bank University in 2006, sharing her passion for primary and community nursing and led the FdSc Primary & Community Assistant Practitioner & the BSc/MSc General Practice Nurse Programmes.

Angie is now Project Manager with the QNI developing Voluntary Standards for Community Learning Disability Nurse Education and Practice and continues her General Practice Nurse development work.

Angie is a Queen's Nurse and awarded 'The Queen Elizabeth the Queen Mothers Award for Outstanding Service' in 2016. She is a member of the QNI Keep In Touch project.

Graham Jackson, Chair, NHS Clinical Commissioners, Senior Clinical Advisor, NHS Confederation

Member NHS Assembly, Clinical Chair Aylesbury Vale CCG 2012-2018, Clinical Lead Buckinghamshire ICS 2018-2019, Former Vice Chair of Buckinghamshire Health and Wellbeing Board, Chair of the National Interface Working Group, Co-chair the National Priority Prescribing working group and a lead partner in the National Evidence Based Interventions Programme

Kate Jackson, AHP Professional Advisor, Community Services and Ageing Well Programme, NHS England and NHS Improvement

Kate Jackson began her career as an Occupational Therapist in 1998 graduating from the University College of St. Martin, Lancaster. Kate worked in community services across the Fylde Coast in Lancashire, having had a brief stint as Head Occupational Therapist at Blackpool Victoria Hospital. Her last clinical role as a Clinical Specialist OT was in the Blackpool & Fylde Coast Community Rapid Response team. In 2014, Kate moved to NHS Blackpool CCG, where she became the lead commissioner for Intermediate Care & Therapy services. Kate started at NHS E&I for the Hospital to Home Team in 2018 & was promoted to AHP Professional Advisor to the Community Services and Ageing Well programme in 2019.

Linda Kelly, RN, Deputy Chief Nursing Officer, Department of Health, Northern Ireland

Linda registered as a nurse in 1990. Over the next 10 years, she completed her BSc (Hons) in Nursing and post PG Diploma in public health and worked across acute and community nursing posts. With a background in District Nursing, Care Management and Governance lead posts, in 2011, Linda took up post as Assistant Director of Nursing in the South Eastern Trust. She completed an IHI Improvement Advisor Programme and in 2019 graduated with a Post Grad Diploma from LSBU following completion of the Aspiring Nurse Director Programme. Linda has been working as Deputy Chief Nursing Officer in Northern Ireland since March 2020.



Speaker biographies continued

Ruth May, RN, Chief Nursing Officer for England, NHS England and NHS Improvement

Ruth enjoyed national appointments with NHS Improvement and Monitor as well as regional and Trust leadership roles before becoming the CNO for England in January 2019. As Regional Chief Nurse for the Midlands and East, she championed the 'Stop the Pressure' campaign; nearly halving the number of pressure ulcers in the region, improving care for patients, and delivering cost savings to the NHS. Ruth is passionate about nurturing the next generation of NHS nursing, midwifery and AHP leaders, encouraging professional development opportunities and putting in place the optimal cultural conditions for all NHS employees to thrive. This includes advocating for improved mental health awareness, championing volunteer activity to support the frontline workforce and she is a vocal supporter of the WRES agenda and increased diversity across the NHS. Proud mum to her wonderful daughter, Ruth is a great believer in a healthy professional and home life balance for all.

Susan Masters, RGN, RSCN, SCPHN (HV), MSc, Director of Nursing, Policy and Public Affairs, Royal College of Nursing

Susan has been a registered nurse for 30 years. Her career started in adult Critical Care in Bristol and she later moved to Great Ormond Street Hospital to become dual trained as a Registered Sick Children's Nurse. Susan studied health visiting at the University of the West of England and, after qualifying, worked as a Health Visitor for many years, followed by senior safeguarding roles for both adults and children. Susan then had many years' experience in senior leadership roles, including regional roles and as a Director of Nursing and before joining the RCN.

Professor Charlotte McArdle, MSc, BSc, PGCert, RGN, IHI Improvement Advisor – Chief Nursing Officer, Department of Health, Northern Ireland

Charlotte McArdle is responsible for the professional leadership, performance and development of the Professions in Northern Ireland which includes AHPs, The Chief Allied Health Professions (AHP) Officer is part of the CNO group.

The Office of the CNO sets strategic direction for nursing, midwifery and health visiting services, agreeing programmes of action, setting goals and targets and ensuring that progress is monitored and evaluated. This includes chairing the Department's Central Nursing and Midwifery Advisory Committee, and the development and oversight of policies for nursing and midwifery in Public Health, for example, the Family Nurse Partnership Programme (FNP), the Northern Ireland Action Plan for Learning Disability Nursing, a Northern Ireland Framework for Patient Experience and the District Nursing Review Framework. In undertaking this role, the post holder works closely with the Directors of Nursing and counterparts in other UK countries.

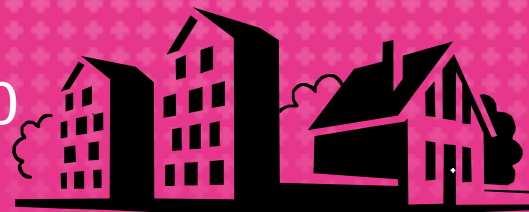
During the time that Charlotte has been in the role of Chief Nurse she has led a number of policy initiatives which underpin professional practice such as: Person Centred Standards for Record Keeping Practice; Policy Imperative - Delivering Care: Nurse Staffing Levels in Northern Ireland. Supporting Q2020, Charlotte played a key role in the development of the Attributes Framework for Leadership in Quality Improvement and Safety. Charlotte also chairs the NI Key Performance Indicator Advisory Board for Nursing and Midwifery. The Office of the Chief Nurse leads on policy for patient experience and nutrition and for developing models of practice for Co-production in line with the Department of Health's statutory responsibility for Personal and Public Involvement.

Charlotte is a Visiting Professor at Ulster University Faculty of Health Science.

Charlotte has obtained a fellowship from Queen's Nursing Institute and is a fellow of the faculty of Nursing and Midwifery at Royal College of Surgeons of Ireland.

Deborah McCain, CEO, Hallam Medical

Deborah qualified as a Nurse in 1991 and has worked throughout a number of clinical settings before moving into management roles across Health and Social care. Recognising the need for experienced solutions to overcome the challenges in workforce management, Deborah joined the Healthcare Recruitment sector 25 years ago and has been responsible for working with providers to deliver safe and competent workforce solutions globally. Prior to joining Hallam Medical, Deborah was responsible for developing not only workforce solutions but also managing MOU agreements across multiple countries and regions to ensure education standards were effectively delivered to enable mobile workforces. This included North America, Asia, Middle East, Australasia, South Korea, Canada and more.



Speaker biographies continued

Deborah joined Hallam Medical in 2013 to focus on the UK's challenges within Urgent Care, Primary Care and Community Services. Deborah worked with providers nationally to deliver effective solutions to their staffing challenges. Deborah has a proven track record in the development of strong and transparent relationships that have enabled Hallam Medical to become a trusted partner throughout the UK delivering individual solutions across all service providers. Our focus on delivering high quality, consistent service and keeping the patient in the forefront of our minds at all times, gives us our national reputation for being the go to partner.

Rose McHugh, RN, RHV, Teacher, IHI Improvement Advisor, Nurse Consultant, Public Health Agency, Northern Ireland

Rose qualified as a Registered Nurse in 1986 and a Registered Midwife in 1990. In 1999 she completed a BSc Hons in Community Nursing (Health Visiting pathway) with first class honours. Rose has held a number of Lead Nurse positions and has been employed in the Public Health Agency (PHA) since 2010. She is currently leading on the implementation of the Department of Health District Nursing Framework in Northern Ireland; one of the work streams is Neighbourhood District Nursing. Rose is also the PHA Nurse Lead for Long Term Conditions and provides professional nursing advice within a local commissioning group.

Mary Frances McManus, RN, RM, HV, BSC (Hons), MSC, MPA, PG Dip HSSM, IHI Improvement Advisor and Florence Nightingale Foundation Scholar 2019; Aspiring Nurse Director, Nursing Officer, Department of Health, Northern Ireland

Mary Frances McManus is a Nursing Officer at the Department of Health with responsibility for Public Health Nursing. Mary Frances has held a range of clinical, managerial and leadership posts throughout her career. She trained as a nurse in the late eighties at the Belfast City Hospital, and qualified as a midwife a few years later. She then trained and became a Specialist Community Public Health Nurse in 1996 and worked as a Health Visitor in the Ulster Community and Hospital Trust. Mary Frances moved into management in 2000 where she held Nurse Manager and Child Health Services Manager positions in the South Eastern Health and Social Care Trust. Mary Frances moved to the Department of Health in 2014 to take up the post as Nursing Officer Public Health. Mary Frances has undertaken a range of leadership programmes throughout her career and holds a Post Graduate Diploma in Health and Social Services Management, a Masters Degree in Public Administration and a Master Degree in Health Promotion. Mary Frances interest include reading, walking and undertaking parkruns.

Jenni Middleton, Trustee, The QNI

Jenni Middleton is a trustee of the QNI. Until 2018, she was the editor of Nursing Times, the UK's leading nursing title. She launched studentnursingtimes.net and The Student Nursing Times Awards, relaunched Nursing Times Learning, hosted the Nursing Times Awards and Patient Safety Awards. Jenni chaired numerous events in the nursing community. She is now director of beauty at the world's largest trend prediction service, WGSN. She won over 15 awards for Nursing Times during her time there, including being named Editor of the Year at the British Society of Magazine Editors' Awards, the PPA Awards Editor and Medical Journalists' Association.

Dame Clare Moriarty, DCB, Chair, Covid-19 Impact Inquiry, The Health Foundation

Clare's early career was spent mainly in the Department of Health and the NHS, with senior roles in the Ministry of Justice and the Department for Transport. She was Permanent Secretary of Defra from 2015 to 2019, and of the Department for Exiting the EU until its closure. Clare left the civil service in March 2020 is currently pursuing projects related to her interests in public policy, organisational change and leadership. She is recognised for her work on diversity and inclusion and has spoken extensively on leadership, in particular the importance of valuing emotion and creating space for difference.

Alex Munro, Founder and Clinical Director, Hallam Medical

Alex Munro is a Registered Nurse with a background as an Advanced Practitioner within Urgent Care services, including A&E, Walk-In Centres, and the Ambulance Service. In 2007 Alex founded Hallam Medical to be the only agency that truly understood Advanced Practitioners and to support the evolving role of Urgent Care within healthcare. In addition to working as an Advanced Practitioner, Alex has been a director of a healthcare provider who delivered a contract in South



Speaker biographies continued

Yorkshire to provide an Admission Avoidance Service. He uses both his clinical experience and service level experience to the team at Hallam Medical, our clients and our clinicians with any of their workforce, working needs.

Hallam Medical works in partnership with a number of leading organisations including the Nursing and Midwifery Council (NMC) The Queen's Nursing Institute (The QNI) The Association of Advanced Practice Educators UK (AAPE UK). Alex led the revalidation pilot where Hallam Medical was the only UK agency to work in partnership with the NMC to ensure the voice of and the challenges faced by agency nurses were heard and understood before the roll out of the national framework – Revalidation. Hallam Medical has a national network of Urgent Care expertise to draw on, and this has enabled Hallam Medical to support services across the UK. Alex leads our clinical team to provide support for all clinical complaints, clinical development and revalidation ensuring appropriate decisions are made in line with all regulatory standards.

Dr Crystal Oldman CBE, Chief Executive, The QNI

Dr Crystal Oldman joined the QNI in November 2012 as Chief Executive. Crystal worked in the NHS for 18 years, the majority of which was in the field of community nursing, working with some of the most deprived communities in west London. She has a passion for learning, teaching and research to support best practice and in 1994 joined Buckinghamshire New University as a senior lecturer, to develop a variety of community nursing programmes. Crystal enjoyed an academic career for a further 18 years, completing her Higher Education career as Dean of Enterprise and Business Management in the Faculty of Society & Health, where her role included the development of partnerships with external agencies to promote research and assist in workforce development. Crystal's interest in leadership and management inspired her doctoral studies into the knowledge, skills and attributes of middle managers and this research was completed in 2014. She is the Governing Body Nurse for Buckinghamshire CCG and was awarded a CBE in 2017 for services to community nursing and her leadership of the QNI.

Liz O'Riordan, MBChB, FRCS, PhD, PGDip, Surgeon and Patient Advocate

Liz is a retired consultant breast surgeon who was diagnosed with breast cancer in 2015 and 2018. She is a passionate about improving the care of every cancer patient by encouraging health care professionals to focus on the patient experience.

Lloyd Page, Expert by Experience

Lloyd is an expert by experience on the QNI/QNIS advisory board for the development of the standards. Lloyd has worked for health equality and justice as a self-advocate, and has been a volunteer at Mencap for the past 27 years. Lloyd is on the NHSE National Patient Advisory Board and written a few 'Books Beyond Words' books. He has presented at numerous conferences up and down the country, written a joke book, and is a member of the All Party Learning Disability Group in Parliament and additional local patient advisory groups.

Louise Patten, RGN, BSc, DN, MBA, Chief Executive, NHS Clinical Commissioners

Lou is the new chief executive of NHS Clinical Commissioners and a sessional District Nurse. She was previously the chief officer of NHS Buckinghamshire and NHS Oxfordshire CCGs and ICS Lead for Buckinghamshire, one of the first eight Integrated Care Systems.

Lou's experience at board level spans both provider and commissioner organisations, including a year post MBA in a commercial healthcare company. She has a national reputation for clinical leadership and patient focussed innovation, keeping her links to the front line through her community sessions. Outside of work she is a keen open water swimmer.

Dr Natasha Phillips, RN, Chief Nursing Information Officer, NHSX

Dr Natasha Phillips is a clinical academic; a nurse who started her career as a nursing assistant at the North London Hospice before going on to train as a registered nurse. She went on to follow a career in critical care nursing and obtained a BSc Critical Care Nursing from King's College London. Natasha has held a number of operational and strategic leadership positions in the NHS. She has led a large number of transformational programmes of change, involving the use of digital technologies and informatics; most recently the implementation of an enterprise wide electronic health record at University College London. She is currently the Chief Nursing Information Officer at NHSX. Natasha is an honorary Research Fellow at University College London, her research interests include digitally enabled nursing, organisational design and clinical leadership. Natasha is passionate about developing nurses with the skills to



Speaker biographies continued

lead in complexity; her thesis on ward leadership highlights the need to develop the skills of reflexivity amongst nurse leaders to support their leadership practice.. Natasha is an Alumni of the Florence Nightingale Foundation and a qualified organisational development practitioner.

George Plumtre, Chief Executive, The National Garden Scheme

George Plumtre has led the National Garden Scheme since 2010. The NGS was founded by the QNI in 1927 to raise funds for District Nurses. Today annual donations of the net income raised at gardens continues to be given to a group of nursing charities including the QNI. In 2019, £3 million was donated from funds raised at gardens.

Professor Mark Radford BSc (Hons), RGN, PGDip (ANP), MA (Ed), PhD, FHEA, Chief Nurse, Health Education England, Deputy Chief Nursing Officer for England

Mark Radford is Chief Nurse at Health Education England (HEE) and Deputy Chief Nursing Officer (England). Mark joined HEE in October 2019 and is seconded from his role in the CNO team where he held the lead for improvement and innovation.

Mark has worked in Perioperative, Emergency and Intensive Care in the UK and Europe. His has previously been Chief Nurse of a University Teaching Hospital and Consultant Nurse in Emergency and Trauma care. Mark is Professor of Nursing at Birmingham City and Coventry Universities and has published research on staffing, advanced practice, perioperative and trauma care.

Elisa Rainford, Brand Manager, Teva UK Limited

Elisa is the Brand Manager for Let's Talk Respiratory, Teva's non-promotional educational platform. Aimed at supporting healthcare professional and their patients through a range of resources and educational material.

Elisa has a background of working in an agency environment working in a variety of industries. Moving into the pharmaceutical industry initially working in both primary and secondary care and now specialising in brand management. Join her on 20th October to find out more about how Let's Talk Respiratory can support you and your respiratory patients.

Claire Russell, RGN, DN, Neighbourhood District Nursing Coach and Service Improvement Lead, Southern Health and Social Care Trust

Claire qualified from Belfast City Hospital as a Registered General Nurse in 1992. She began her District Nursing career in 1995 when she completed her BSc (Hons) Degree with District Nursing Specialism. Claire undertook her first District Nursing Sister's post based at Skegoneill Health Centre in the Belfast Trust in 1998.

Since 1998, Claire has held a variety of nursing posts before joining the Southern Trust in 2004 as a District Nursing Sister within the Lurgan District Nursing Team. In November 2015 Claire took up a secondment opportunity to project lead many service improvement initiatives such as the implementation of the electronic Northern Ireland Single Assessment Tool (eNISAT); Electronic Caseload Analysis Tool (eCAT) and implementation of the Community Information.

Claire is enthusiastic and committed to supporting staff in implementing new and innovative ways of working that have positively impacted on their daily workflow and this has resulted in better outcomes for patients. Claire currently holds the post of Neighbourhood District Nursing Coach.

Claire continues to pursue her academic interests and holds a Post Graduate Diploma in Specialist Practice Nursing in the Older Persons Pathway and a Master Degree in Nursing.

Sam Sherrington, RN, DN, MSc, Head of Community Nursing, Head of Year of the Nurse and Midwife 2020/21, NHS England and NHS Improvement

Sam is a Registered Nurse, qualified Specialist Practitioner in the home, District Nursing and Nurse Prescriber. Sam is Head of Community Nursing and Head of Year of the Nurse and Midwife 2020 at NHS England and NHS Improvement, having spent a number of years in NHS England national team formerly as Head of Nursing and Midwifery Strategy within the Nursing Directorate and Head of Stakeholder and Cultural Transformation, Future Focused Finance within the Finance Directorate. Previously for eight years, Sam worked for the Northwest Strategic Health Authority, leading the delivery of the Department of Health Non-Medical Prescribing Programme across the region, then nationally for the Department of Health as an advisor and internationally.



Sam holds a number of national roles, including chair of Association for Prescribers UK and co-chair of European, UK and Ireland committee Prescribing Research in Medicines Management (PRIMM). Sam is well published and has won a number of awards, most notably 'The Eileen Steele Memorial Award for Caring'. Sam holds a MSc Nursing (Cancer), a post graduate Leadership and Management qualification, is a Top Directors NHS Leadership Academy graduate and is ILM level 7 Exec coach and mentor. She is a founding Director of Health and Education Cooperative. She is formerly a nurse board member for Trafford Clinical Commissioning Group, Greater Manchester and member of the National Association for Primary Care Executive. She recently joined University of Surrey as an expert advisor to the national evaluation of independent prescribing by therapeutic radiographers and supplementary prescribing by dietitians. In her spare time, Sam enjoys time with her young family.

Lola Soloye, RN, Senior Practice Nurse/Specialist Nurse Practice in General Practice, Bromley by Bow Health Partnership

Lola Soloye trained as an adult nurse in 2003, after working as a civil servant for ten years in the benefit agency. She transitioned into primary care in 2005, working in various different general practices as a nurse clinical mentor, teaching as an in-house trainer to staff practice and managing the health population of the local community in practice. Lola Soloye is a Practice Educator, which has trained nurses, Physician associates, Clinical pharmacists, CAs and other health care professionals who are new to general practice in primary care.

Professor Deborah Sturdy OBE, FRCN, FQNI, CNO Strategic Advisor, Care Homes, NHS England and NHS Improvement, Director, Health and Wellbeing, Royal Hospital Chelsea

Deborah took up the role at the CNO Strategic Advisor for Care Homes in March 2020. Deborah has worked with older people in both health and social care throughout her career. Deborah held the position of Nurse Advisor for Older People at the Department of Health for 10 years. She holds two Visiting Chair's in Nursing at Manchester Metropolitan, and Bucks New University. In April 2015 she was appointed as the expert nurse to the Gosport Independent Panel. She was awarded the OBE in 2017. She is the only nurse recipient of the British Geriatric Society Presidents Medal awarded in 2011. She also received the Nursing Times Inspirational Nurse Leaders award in 2015. She was made a Fellow of the Queen's Nursing Institute in 2018 and a Fellow of the Royal College of Nursing in 2019

Mehrunisha Suleman, Senior Research Fellow, COVID-19 impact inquiry, The Health Foundation

Mehrunisha is a medically trained bioethicist and public health researcher with a range of research experience spanning from healthcare systems analysis to empirical ethics evaluation. She was previously co-editor of the NHS Atlas of Variation for Diabetes and Liver Disease at the Department of Health. More recently she has been working as a researcher at the University of Cambridge conducting an ethical analysis of the experiences and inequalities faced by patients and families trying to access effective palliative and end of life care services. She has extensive outreach and engagement experience, include working with minority groups and diverse sectors across the UK and globally.

Mehrunisha holds a DPhil in Population Health from the University of Oxford and a BA in Biomedical Sciences Tripos from the University of Cambridge. She also holds a medical degree and an MSc in Global Health Sciences from the University of Oxford. Mehrunisha is also a Member of the Faculty of Public Health. She is an expert for UNESCO's Ethics Teacher Training Programme and is a Council Member at the Nuffield Council on Bioethics. She also has an 'Alimiyah degree in traditional Islamic studies and was awarded the 2017 National Ibn Sina Muslim News Award for health.

Andrea Sutcliffe CBE, Chief Executive and Registrar, Nursing and Midwifery Council

Andrea Sutcliffe CBE joined as our Chief Executive and Registrar in January 2019. Andrea has over 30 years' experience in health and social care.

She joined us from the Care Quality Commission (CQC) where she was the Chief Inspector of Adult Social Care since October 2013. While there she led on the regulation and inspection of adult social care including residential and nursing homes and domiciliary care. Andrea was also responsible for the registration team, supporting all health and care sectors. Prior to that she had roles as the Chief Executive at Social Care Institute for Excellence and also Chief Executive of the Appointments Commission. She was also an Executive Director at the National Institute for Health and Clinical Excellence for seven years. In July 2016, in recognition of her work in social care, Andrea received an Honorary Award of Doctor of Science from the University of Leeds. She was awarded a CBE for services to adult social care in the 2018 New Year's Honours List.



Speaker biographies continued

Liz Taylor, Brand and Recruitment Manager, Hallam Medical

Liz Taylor is the Brand and Recruitment Manager for Hallam Medical. Both of these roles are highly important to us at Hallam Medical as what our partners, clients, candidates and teams experience from their first contact is so important to us. Liz's attention to detail and passion for delivering high quality is driven throughout our business. She oversees the onboarding process and ensures everyone begins their journey with us, understanding our key values ensuring we start as we mean to go on always looking for improvement, quality and excellence in all we do.

Having Liz head up all of our internal and external communications, marketing as well as looking after our brand means we are in safe hands. She is responsible for seeing all our new members through our compliance process. Together with her team she is responsible for looking after all our candidates from the moment they see our logo and throughout their working career with us.

Liz has worked with Hallam Medical for 6 years now and is passionate about communication and the way we do things, whether it is talking to our clinicians, our clients, our partners or our very own Hallam Medical Team.

Baroness Mary Watkins, RN, MN, PhD, Crossbench Peer, Alternate Chair, Nursing Now, Visiting Professor of Nursing, Nightingale Faculty, King's College

Mary is a registered nurse of 40 years standing and has held clinical and academic posts. She was appointed to the House of Lords in 2015. She has served on a range of national committees relating to nursing practice and published regularly on subjects relating to mental health nursing and was the inaugural editor of the Journal of Clinical Nursing. She recently co-edited the WHO report on the State of the World's Nursing.

Professor Brian Webster-Henderson, RN, Professor of Nursing, University of Cumbria, Deputy Vice Chancellor (Health, Environment & Innovation), Chair Council of Deans of Health UK

Brian is Deputy Vice Chancellor at the University of Cumbria and has executive responsibility in the University for all health, social care, and science programmes as well as research, knowledge exchange, marketing and recruitment, student support and Leadership for the Universities Lancaster and Ambleside campuses. He is a Professor of Nursing, having been a nurse for 40 years and is in his second term as Chair of the Council of Deans of Health UK. Brian is an adjunct Professor at the Faculty of Nursing, Johns Hopkins University UK and a governor at University Hospitals Morecambe Bay Trust.

Professor Alison While CBE, QNI Fellow, Emeritus Professor of Community Nursing at King's College London

Alison While is a Fellow of the QNI and Emeritus Professor of Community Nursing at King's College London where she was Professor of Community Nursing 1992-2014. She has an international research profile which has changed focus over the years to include child health services and nurse education and most recently long-term care and its relationship to health-care delivery with a particular interest in nursing contributions, the preparation for those roles, and the evaluation of interventions to improve the care of people with long-term needs. She has published widely in academic and professional journals and since 1997 has been consultant editor of the British Journal of Community Nursing.

Professor Jean White CBE, MStJ, Chief Nursing Officer for Wales - Nurse Director NHS Wales

Jean White was appointed as Chief Nursing Officer (Wales) in 2010. Welsh by birth, she trained as a general nurse in Swansea. She has held positions in nurse education, Welsh National Board, Health Professions Wales and Welsh Government and is currently an expert adviser to WHO European Region. Jean is Honorary Visiting Professor to Cardiff University, Visiting Professor to University of South Wales, Fellow of Swansea University, Fellow of Bangor University, Fellow of the Queen's Nursing Institute, Honorary Fellow of the Royal College of Midwives, awarded a CBE (2017) and Member of the Order of St John (2018).



TalkToUs

The QNI's Listening Service



The QNI's Listening Service, TalkToUs, offers emotional support by phone to registered nurses working in the community.

The service is operated by trained listeners who are available for any nurses working in community or social care, including those supporting care homes, and nurses working with people who are homeless.

TalkToUs is intended as a friendly ear for nurses who would like to talk to someone in complete confidence about any aspect of their work or home life during the current Covid-19 pandemic. We cannot provide counselling, but we can signpost to other sources of support.

How to contact us:

✚ To access TalkToUs, please email TalkToUs@qni.org.uk, giving your first name, your phone number and a preferred date and time for a call. Call backs are usually made between 11 am and 4 pm Monday to Friday.

We aim to get back to you within 48 hours (72 hours at the weekend). This email inbox is only monitored during the working week. If you need to speak to someone urgently, please visit www.nhsemployers.org or call the Samaritans on 116 123.

“ We are delighted to offer this listening service which gives community nurses a safe space to share their experiences and gain emotional support from our trained listeners.

Dr Crystal Oldman CBE, QNI Chief Executive



To book your confidential call, email:

TalkToUs@qni.org.uk





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